



MAY 2022 NEWLETTER

MEETING

MAY 17, 2022

6:00 P.M. (Meeting will begin promptly)

HOLIDAY INN SUPERDOME

330 LOYOLA AVENUE

NEW ORLEANS, LA 70113

RSVP: [TAGNO May Meeting Link](#)

SUPPLIER: Explorea Resorts / Fiesta Americana / Live Aqua

PRESENTERS:

Mauricio Moncado and Don Armstrong – Fiesta Americana & The Explorea Cozumel Beach

Lorena Vilchis – Director of Sales Grand Fiesta Americana Coral

Francisco Urzua – Sales Manager Live Aqua Cancun

Don Armstrong



Mauricio Moncado

Director of Sales Fiesta Americana & The Explorea Cozumel Beach
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2022 TAGNO BOARD OF DIRECTORS:

President

Desiree Turner

dez@travelprosnola.com

Vice President

*Andrea Griffin

2globaltravel@bellsouth.net

Co-Secretaries

*Odile Arregui

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*Theresa Roques

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Cyndi Trygg

cyndi@l-55.com

At-Large Member

*Gwen Boutte

inspired2travel@mail.com

At-Large Member

William "Bill" Buvens

billbuvenstravel@gmail.com

Allied Member

Jana Graber

jgraber@uvi.sandals.com

***New Board Members will serve a two-year term from January 2022 to January 2024**

TAGNO EMAIL MAILBOXES

tagno.nola@gmail.com = Correspondence to/from Suppliers

tagnomembership@gmail.com = Member Application & Dues

tagno.info@gmail.com = Member suggestions, questions, or concerns

JOIN THE FACEBOOK GROUP:

<https://www.facebook.com/groups/1677619899183027>

TAGNO website: <https://www.tagno.net>

NEWS BREAK:

You can now attend TAGNO meetings virtually or in person.
Virtual attendance has a cost of \$20.

TAGNO is inviting you to a scheduled Zoom meeting.

Topic: TAGNO May Meeting

Time: May 17, 2022 - 06:00 PM Central Time (US and Canada)

For Virtual Attendance: Join from PC

Join Zoom Meeting

[https://us02web.zoom.us/j/84757453364?pwd=NHJENU9yM1lyd2NiZEZwZE9XL0tJdz09TAGNO Meeting](https://us02web.zoom.us/j/84757453364?pwd=NHJENU9yM1lyd2NiZEZwZE9XL0tJdz09TAGNO+Meeting)

Meeting ID: 847 5745 3364

Passcode: 633518

One tap mobile

+13126266799,,84757453364#,,,,*633518# US (Chicago)

+16465588656,,84757453364#,,,,*633518# US (New York)

Dial by your location

+1 312 626 6799 US (Chicago)

+1 646 558 8656 US (New York)

+1 301 715 8592 US (Washington DC)

+1 346 248 7799 US (Houston)

+1 669 900 9128 US (San Jose)

+1 253 215 8782 US (Tacoma)

Meeting ID: 847 5745 3364

Passcode: 633518

Find your local number: [https://us02web.zoom.us/j/84757453364?pwd=NHJENU9yM1lyd2NiZEZwZE9XL0tJdz09TAGNO Meeting](https://us02web.zoom.us/j/84757453364?pwd=NHJENU9yM1lyd2NiZEZwZE9XL0tJdz09TAGNO+Meeting)

TAGNO NEWS



“ON THE RUNWAY” TAGNO EXCLUSIVE FAMS

**SANDALS FAM ANNOUNCEMENT:
ALL NEW Sandals Royal
Bahamian, June 10 for 3 nights
Check with Jana for availability -
JGraber@uvi.sandals.com**

[TAGNO Membership Application.](#)

Join Today

TAGNO MEETING CALENDAR

Plan to Attend: MEETING SUPPLIERS & PRESENTERS

DATE	SUPPLIER/ORGANIZATION	PRESENTER
May 17, 2022	Explorea Resorts/Fiesta Americana Live Aqua	Mauricio Moncado
June 21, 2022	Avanti Destinations	Molly Blackburn
July 19, 2022	Azamara Small Ship Cruising	Mitch Platt

TRAVEL UPDATES

REAL-ID NEW DEADLINE

Real-ID Deadline

Department of Homeland Security (DHS) has set a new deadline for travelers 18 years and older to secure a state issued “REAL-ID”. Read article for more details.

COVID PROTOCOLS

Click this link to check for current country protocols

<https://www.cdc.gov/coronavirus/2019-ncov/travelers/map-and-travel-notice.html>

Public Health Agency of Canada has eased their border measures travel requirements for vaccinated travelers. Visit: travel.gc.ca.



EDUCATIONAL RESOURCES

Agent Toolbox

Stay informed about destinations, business practices, agent programs, industry news, changes and trends. Knowledge is the sharpest tool in your “Agent Toolbox”

Online Educational Resources

Recommend Magazine – <http://www.recommend.com>

Travel Agent University – <http://www.tauniv.com>

Travel Agent Academy – <http://www.travelagentacademy.com>

The Travel Institute – <http://www.thetravelinstitute.com>

Mail Pound – <http://www.mailpound.com>

JaxFax Travel Marketing Magazine - <http://www.jaxfaxmagazine.com/>

Suppliers

Cruise Lines International - <http://www.cruising.org>

Carnival - <https://www.goccl.com>

- Insider Picks - <https://www.goccl.com/en/Agent-Programs/Insider-Picks>
- #THELIST - <https://www.goccl.com/en/Agent-Programs/Adolfos-List>
- Be The Hero Program - <https://www.goccl.com/en/Agent-Programs/Be-The-Hero>

Sandals - <https://taportal.sandals.com/landing/>

Norwegian - <https://sso.ncl.com>

Royal Caribbean- <https://secure.cruisingpower.com>

- LOYALTOYOU ALWAYS - <https://loyaltoyoualways.com/>

* Marketing, News, Offers, Deployment...

DESTINATIONS

Mexico - <http://www.visitmexicouniversity.com/>

Caribbean - www.onecaribbean.org

Hawaii - www.agents.gohawaii.com

Florida - www.visitflorida.com

NEED TO KNOW

This is an excerpt from a recent article from TravelPulse website titled:

Cybercriminals Are Targeting the Travel Industry

[FEATURES & ADVICE](#)

[JANEEN CHRISTOFF](#)

MAY 06, 2022

BEWARE: Cyber Criminals are targeting the Travel Industry. Listed below are several websites that agents are advised not to visit:

airportprescreen[.]com	airportprescreening[.]com
applyfornexuscard[.]com	assist-gov[.]com
applyglobaltraveler[.]com	easynexusapplication[.]com
fastpassapplication[.]com	lowrisktraveler[.]com
immigrationvisaforms[.]com	travelauthorizationusa[.]com

The article states another tactic is the sale of fraudulent vaccine cards which are sold on “both dark web forums and marketplaces that advertise COVID-19 vaccination certificates, passports, pre-departure PCR tests, or other documents that allow travelers to bypass security/border security, according to data from Insikt.

Practices advised by Janeen Christoff to Protect Your Clients and Agency:

- Book flights and lodging accommodations with reputable suppliers—NOT on social media
- Beware of fictitious agency websites. Especially website that have URLs that contain country-specific domains (such as “.eu,” “.ru,” “.ua.”
- Do not reply to unsolicited emails, texts, social media or calls with holiday or other gift offers.
- Communicate directly with the property owner or their agent and ask them questions about the booking, room, location and area of the property.
- Check the terms and conditions before making a purchase, in particular the refund policy and processes.

Christoff, J., 2022. *Cybercriminals Are Targeting the Travel Industry*. [online] TravelPulse. Available at: <<https://www.travelpulse.com/news/features/cybercriminals-are-targeting-the-travel-industry.html>> [Accessed 9 May 2022].